

COCKBURN



LIVE

QUESTIONS &
ANSWERS

Q: WHAT IS COCKBURN LIVE?

Cockburn Live is an exciting new pop up fringe style show in the heart of Cockburn Central. Featuring diverse, award winning shows from all over Australia, there is something for everyone!

Q: WHERE IS COCKBURN LIVE HELD?

Cockburn Live is located at the corner Signal Tce and Linkage Ave Cockburn Central

Q: WHEN IS COCKBURN LIVE?

Cockburn Live runs from Saturday 5 November to Sunday 13 November 2022, between 11am and 10pm. The last show commences at 8pm on Thursday, Friday, Saturday and Sunday, and the site will be closed by 10pm.

Q: WHERE CAN I PARK?

Parking is available at Cockburn Central Station car parks. Fees apply prior to 6pm. We encourage you use public transport to and from the event

Q: WHERE CAN I FIND THE COCKBURN LIVE SHOWCASING TIMES AND DETAILS?

All show details for Cockburn Live can be found on the City's website or on the ticketing sales website. Visit www.cockburn.wa.gov.au/CockburnLive for more information.

Q: IM AN ARTIST. CAN I PERFORM AT COCKBURN LIVE?

The program for 2022 is jam packed, but we want to hear from you! Please contact the City's Events and Cultural Services team at events@cockburn.wa.gov.au to register for future opportunities.

Q: HOW CAN I SHARE MY FEEDBACK REGARDING COCKBURN LIVE?

The City values your feedback and questions. We are currently conducting a community engagement survey on the City's website. Alternatively, please forward all enquiries and feedback to events@cockburn.wa.gov.au

Q: DO I NEED TICKETS TO ATTEND THIS EVENT?

Yes! All tickets go on sale from 19 September 2022 and can be purchased through the City's website. Please visit www.cockburn.wa.gov.au/CockburnLive or at the Box Office.

Q: HOW MUCH ARE TICKETS?

Infants (under 1) are free

Children's tickets (under 15) for Family Friendly shows are \$15

Adult tickets (15 and over) for Family Friendly shows are \$22

Adult tickets (15 and over) for all Evening Show performances are \$35

Q: DO I NEED TO PURCHASE TICKETS FOR MY CHILDREN?

Yes, all attendees with the exception of infants (under 1 years of age) will require a ticket. Please ensure that your little ones are supervised at all times and enter the venue with a grown up.

Q: HOW CAN I CHECK IF MY CHILDREN CAN ATTEND CERTAIN SHOWS?

All shows presented after 6pm are for adults only. When purchasing your ticket from the City's website we have advised that children can not attend certain shows. Please make sure you pick your tickets carefully.

Q: CAN I EXCHANGE MY TICKET OR GET A REFUND?

No refunds or exchanges will be given on tickets. Tickets are transferable (someone with a different name can use them if you choose to give them away).

Q: DO I NEED A PHYSICAL TICKET?

The venue does not require attendees to hold a physical ticket. Once you purchase your tickets through the City's website, you will receive an email with your ticket attached – you will need to show your ticket on arrival (digital or printed)

Q: WHAT IF I LOST MY TICKETS OR DID NOT RECEIVE THEM?

After purchasing your ticket, you will immediately receive an email confirmation of your ticket purchase with your ticket attached. If you do not receive your ticket, please ensure to check your spam or junk folders.

Alternatively, you can go [My Orders](#) on the Megatix home page and view/download your ticket from there. For further support, please contact the City on 08 9411 3444 or customer@cockburn.wa.gov.au

Q: CAN I PURCHASE TICKETS AT THE EVENT?

Tickets are sold online up to an hour before the show. But get in quick, we are expecting shows to sell out! If tickets are still available for a show you can purchase them from the Box Office at the event an hour before the show starts.

Q: HOW WILL COVID-19 IMPACT COCKBURN LIVE?

Attendees are encouraged to maintain a 1.5m distance between one another and access the hand sanitisation facilities, stationed at multiple locations inside and around the venue. Regular cleaning of surfaces will also be undertaken via our events staff and employees.

**A FRINGE
EXPERIENCE**

Q: IM NOT FEELING WELL, CAN I STILL ATTEND COCKBURN LIVE?

You should not attend your session if you:

- Have tested positive for COVID-19, or are you waiting on COVID-19 test results
- You are required to self-isolate or quarantine
- You have COVID-19 symptoms.

Q: WHAT IF COCKBURN LIVE IS CANCELED DUE TO COVID-19?

In the case of cancellation due to COVID-19 State Government restrictions, all attendees will be notified and contacted via email to arrange a refund of your purchased tickets.

Q: CAN I PURCHASE DRINKS OR FOOD AT THE EVENT?

There is a bar onsite for drink purchase. We encourage ticket holders to frequent the local business that surround the event area for lunch and dinner options. You can bring food into the event.

Q: HOW EARLY SHOULD I ARRIVE FOR MY SHOW?

We recommend arriving 30-60 minutes before your selected show. This will allow time for parking and pre-event queuing and refreshments. Late attendees will still be granted access but may miss out on their choice of seating.

Q: CAN I SELECT MY SEATS WHEN PURCHASING MY TICKET ONLINE?

No reserved seating is available at this event. Please plan ahead.

Q: WHAT WILL I NEED TO BRING WHEN ATTENDING COCKBURN LIVE?

If you have selected to attend the adults-only show, please remember to bring a valid photo ID or driver's licence. Identification will be checked at the gates, and under 18s will be denied entry during restricted shows.

Q: IS COCKBURN LIVE AN ACCESSIBLE EVENT?

For accessibility requirements, please contact the City on 08 9411 3444 to enquire about arrangements.

Q: CAN I PURCHASE TICKETS USING A CONCESSION CARD?

Ticketing for this event is at the standard ticketing price

